VPNGK Customer Discovery

Does the customer require callback ability from the Stratus/ZVRS platform?

No callback ability will make setup and engineering much simpler.

Is the customer willing to accept masking all of their calls to one CID?

Not having to set up 1-to-1 CID transforms will make the implementation much simpler.

Do they use e164 ID’s (10 digit numbers) on their endpoints? This is the preferred method.

They need to present to us 10-digit dialed digits. Do the transform on the dialed number on their side before presenting it to us, including striping off whatever dial prefix they use on their internal dial plan.

Neighbor zone will peering NEEDS to be H.323 non-ascent.

We need the IP addresses of their VCS’s.

Necessary firewall changes for H.323 will need to made on their side including disabling any H.323 ALG.

If there is an existing VPN tunnel setup their traffic will need routed to the Stratus firewalls.